

Vehicle Use Case Task Force
U4: Customer enrolls in a Utility Critical Peak Pricing (CPP) program

Document History

Revision History

Revision Number	Revision Date	Revision/ Reviewed By	Summary of Changes	Changes marked

Approvals

This document requires the following approvals.

Name	Title

Vehicle Use Case Task Force

U4: Customer enrolls in a Utility Critical Peak Pricing (CPP) program

1.1 Use Case Title

U4 – Vehicle Use Case

Customer enrolls in a Critical Peak Pricing (CPP) program

1.2 Use Case Summary

This use case details the awareness and specific enrollment process for the RTP program. This is precluded by an awareness process and includes collecting information pertaining to the customer, their vehicle and operating and charging plans that is described in use case E. This sequence of Use cases is followed by Use cases S1-3 that include the connection architectures.

1.3 Use Case Detailed Narrative

The Utility may offer the Customer a PEV tariff that provides a low rate for off-peak charging and a higher rate for on-peak charging. The utility must provide services to support energy supplied to customer PEV. These services include enrollment into a PEV program, PEV communications session binding, PEV energy billing, and PEV information services. The utility will implement an enrollment system for Customers with a PEV including registration and commissioning. The utility's Energy Services Communication Interface (ESCI) shall allow for the establishment of a communications session (communications binding), at a premise location each time a PEV plugs in for charging. Energy supplied to the PEV is reported to the utility for billing and presentation to the Customer. Information related to utility PEV programs, energy usage, and PEV charging status/information will be made available to the Customer for viewing via a website or other customer provided display equipment. This use case covers the following scenarios:

- Customer enrolls in PEV program and completes initial setup for PEV – Utilities communications
- PEV and Utility establish/re-establish communications session at the time of charging
- Utility provides billing services for PEV charging to Customer
- Utility provides Customer access to PEV charging and status information

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3. Step by Step Analysis of Each Scenario

Use Case U4: Customer agrees to a CPP utility program. The vertically integrated utility provides bundled residential premise services exclusively and that CPP is available on a self-selected basis.

3.1 Scenario Description

Primary Scenario (U4-A): Customer enrolls in CPP program. The vertically integrated utility provides bundled residential premise services exclusively and that CPP is available on a self-selected basis

CPP day-ahead service set prices based on system conditions

- Normal conditions – the base rate schedule (a uniform rate, or TOU if the customer selected that option) applies for all metered usage except when the retailer provider (utility or ESCO) exercises its Call Option rights
- Call Option conditions - the retailer revokes the base rate schedule for a specified period of hours for the next day and imposes the Call Option price schedule by notifying the participant that an event has been declared. The Call Option price schedule (which specifies the hours that comprise the event and the price (\$kWh) during that event) is predetermined and fixed for the contract period (for example, a year) so the notification needs only to convey the declaration of an event. The Call Option must be declared by a specified time the day prior to be effective.

The enrollment steps are identical to those to TOU for bundled utility and unbundled EPSO service). The Retailer (utility or ESCO) prepared and delivers the price schedule for the next day to the participant (by a specified time), and participant acknowledges receipt of the schedule (by a specified time).

Triggering Event	Primary Actor	Pre-Condition	Post-Condition
<i>The Customer acquires a PEV and contacts the Utility to enroll in a CPP program</i>	<i>Customer</i>	<i>Customer has a PEV and wishes to enroll in CPP program; Utility offers PEV Programs to its customers. Assumes that a single, vertically integrated utility provides bundled residential premise service exclusively, and that CPP is available on a self-selected basis</i>	<i>The Utility has successfully enrolled a Customer PEV in a CPP Program and PEV has established initial communications session with the utility.</i>

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3.1.1 Steps for this scenario

<i>Step #</i>	<i>Actor</i>	<i>Description of the Step</i>	<i>Additional Notes</i>
1	Customer	Customer initiates request to enroll PEV in a CPP Program by contacting Utility and provides Customer and PEV information (i.e. Customer Account information, PEV ID, etc.).	Customer uses phone, Internet, or other communications channel. Preference for PEV is PEV VIN #
2	Utility	Utility sends application form via web or mail	
3	Customer	Customer completes enrollment form, returns to utility via web or mail	
4	Utility	Utility make a decision if the customer is eligible or not. Not eligible he notifies the customer	
5	Utility	For eligible customers, utility notifies customer of in-service date	
6	Utility	Utility authenticates Customer, Customer account, and Premise information, and collects PEV information including PEV ID.	
7	Utility	Utility presents Customer with CPP Program information and schedule selections	
8	Utility	Utility schedules metering installation, issues cut-over order (internal process order, billing, parameters of billing, financial network), notifies customer of meter installation (in-service) date	

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<i>Step #</i>	<i>Actor</i>	<i>Description of the Step</i>	<i>Additional Notes</i>
9	Utility	Utility installs meter, undertakes back-office administrative actions	CPP Recording Meter are preprogrammed based on RTP. It can have either two or three registers (peak, off-peak, shoulder peak). If the customer has AMI meter, utility informs the meter on the new data (two-way communication. It will change the instruction set. The cut in order will take the back office to cumulative in on-peak or off-peak
10	Utility	Utility switches service to CPP and issues final bill for old service to customer	
11	Customer	Customer commences CPP service Customer selects PEV Program and Service Plan, sets PEV program parameters (i.e. guest charging, allow roaming, etc.). The Customer and PEV are now enrolled in a utility CPP program.	Same schedule applies till a rate case or rate change takes place, (CPP structure typically does not change). Nominal prices are subject to change based on utility supply cost (eg. fuel price).

3.2 Alternative Scenario Description

Alternative Scenario (U4-B): Customer enrolls in CPP program – Customer Taking Commodity from ESCO

This scenario assumes customer choice to enrolling a PEV customer into Critical Peak Pricing (CPP) pricing program. Assumes that customer can have unbundled residential premise service. He gets the wired service from the utility and commodity service from ESCO. If customer takes bundle service, then process is the same as previous case. Otherwise, the illustrated processes are involved. Utility sets RTP meter.

<i>Triggering Event</i>	<i>Primary Actor</i>	<i>Pre-Condition</i>	<i>Post-Condition</i>
<i>The Customer acquires a PEV and</i>	<i>Customer</i>	<i>Customer has a PEV and wishes to</i>	<i>ESCO has successfully enrolled</i>

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<i>contacts the Utility to enroll in a CPP program</i>		<i>enroll in CPP program; Gets wires services from the utility and commodity service from ESCO.</i>	<i>a Customer PEV in a CPP Program and PEV has established initial communications session with the utility.</i>
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3.2.1 Steps for this scenario

<i>Step #</i>	<i>Actor</i>	<i>Description of the Step</i>	<i>Additional Notes</i>
1	Customer	Customer initiates request to enroll PEV in a CPP Program by contacting ESCO and provides Customer and PEV information (i.e. Customer Account information, PEV ID, etc.).	Customer uses phone, Internet, or other communications channel. Preference for PEV is PEV VIN #
2	Clearing House	Clearing house determines who provides the commodity	If the commodity is bundled then use the previous scenario, if the service is unbundled then utility is informed but the utility does not have to take any action
3	ESCO	ESCO sends application form via web or mail	
4	Customer	Customer completes enrollment form, returns to ESCO via web or mail	
5	ESCO	ESCO make a decision if the customer is eligible or not. Not eligible he notifies the customer	
6	ESCO	For eligible customers, ESCO notifies customer of in-service date	
7	ESCO	ESCO authenticates Customer, Customer account, and Premise information, and collects PEV information including PEV ID.	
8	ESCO	ESCO presents Customer with CPP Program information and schedule selections	
9	ESCO	ESCO requests RTP meter install from utility	
10	Utility	Utility confirms to ESCO both in service and meter install date	

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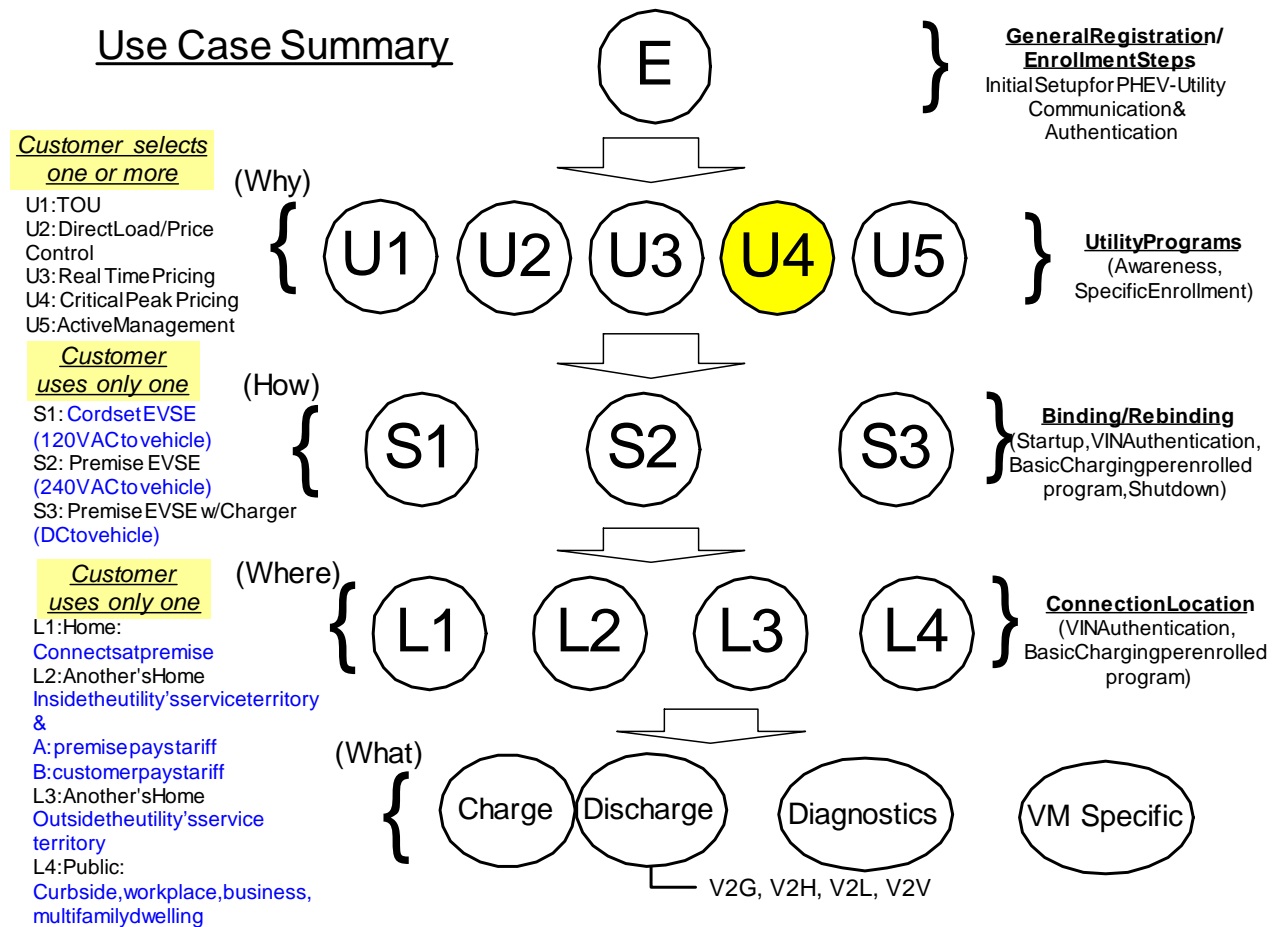
<i>Step #</i>	<i>Actor</i>	<i>Description of the Step</i>	<i>Additional Notes</i>
11	Utility	Utility sends signal to customer about the meter date	
12	ESCO	ESCO sends the message to the customer about the in-service date	
13	Utility	Utility schedules metering installation, issues cut-over order (internal process order, billing, parameters of billing, financial network)	
14	Utility	Utility installs meter, undertakes back-office administrative actions	CPP Recording Meter are preprogrammed based on CPP. It can have either two or three registers (peak, off-peak, shoulder peak). If the customer has AMI meter, utility informs the meter on the new data (two-way communication. It will change the instruction set. The cut in order will take the back office to cumulative in on-peak or off-peak
15	Utility	Utility switches service to CPP and issues final bill for old service to ESCO	
16	ESCO	ESCO notifies customer that CPP service is initiated	
17	Customer	Customer commences CPP service Customer selects PEV Program and Service Plan, sets PEV program parameters (i.e. guest charging, allow roaming, etc.). The Customer and PEV are now enrolled in CPP program.	Same schedule applies till a rate case or rate change takes place, (CPP structure typically does not change). Nominal prices are subject to change based on utility supply cost (eg. fuel price).

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4. Requirements

This use case is the 4th in a series that follows Use Case E for general enrolment. This use case defines the CPP utility program for awareness and specific enrolment steps. The Utility and the Vehicle Manufacturer will offer these to their customers. The complementary use cases (U1, 2, 3 & 5) describe the specific details of the four other categories of programs. This series of Use cases are then followed by Use Cases S1, 2 or 3 for specific connection architectures.



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4.1 Functional Requirements

Func. Req. ID	Functional Requirement	Associated Scenario # (if applicable)	Associated Step # (if applicable)

4.2 Non-Functional Requirements

Non-func. Req. ID	Non-Functional Requirement	Associated Scenario # (if applicable)	Associated Step # (if applicable)

4.3 Business Requirements

Bus. Req. ID	Business Requirement	Associated Scenario # (if applicable)	Associated Step # (if applicable)

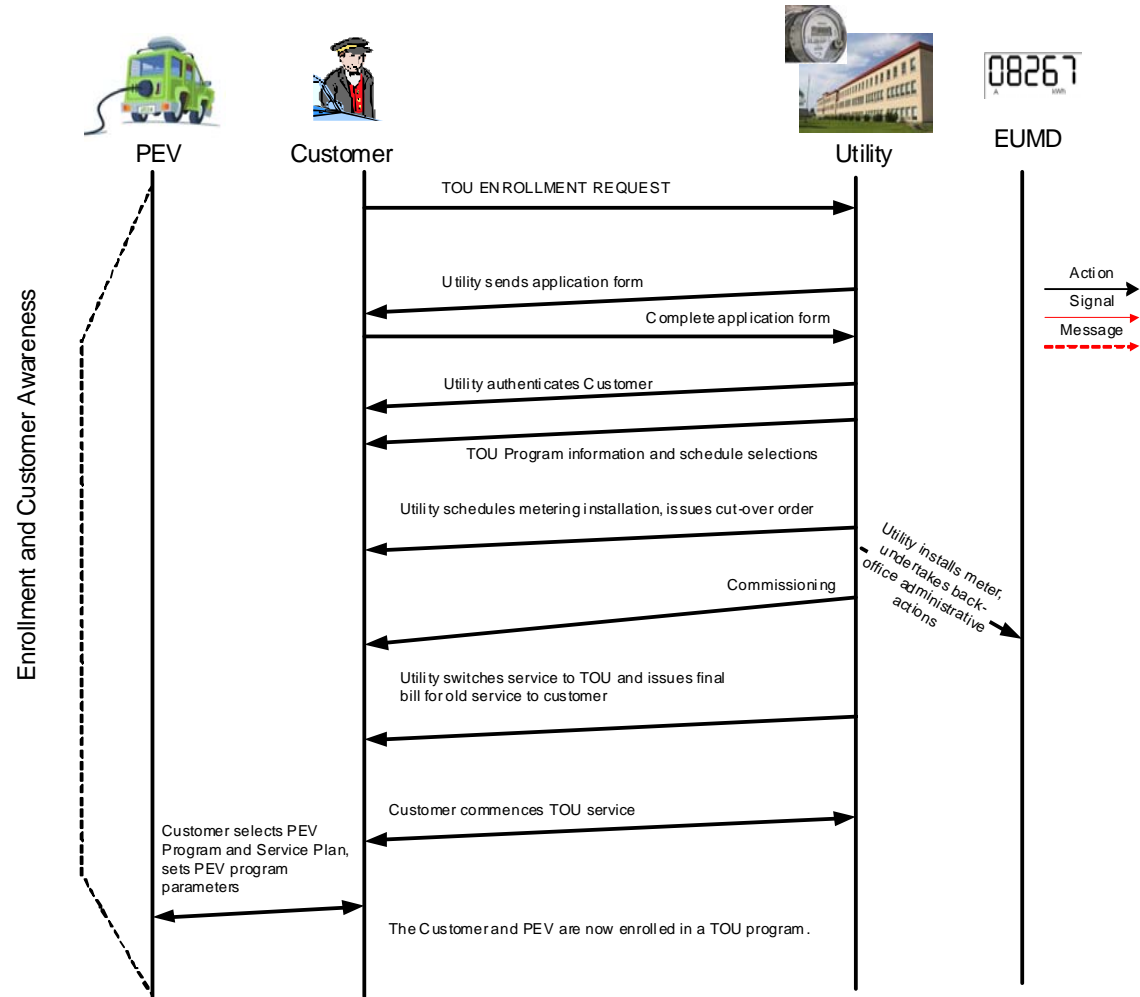
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5. Use Case Models

5.1 Sequence diagram for primary scenario U4-A.

5.2 Sequence diagram for alternative scenario U4-B.



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5.3