Enel Augmented Reality helmet for remote assistance

EPRI Summit

D.Pestonesi Enel GG R&D

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Enel today An international energy operator



No.1 electricity company in Italy. Second largest utility in Europe by installed capacity









Source: VGB Congress PP 2014, Hamburg, September 2014 Germany



Money can no longer be earned by conventional power plants unless:

- O&M cost are strongly reduced
- New/expanded flexibility capability is created to provide services to the electric system
- Optimal operational efficiency is pursued even in cycling/part load conditions

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• New materials & components design criteria



Support the maintenance technician <u>cognitive and operative</u> <u>needs:</u>

- Bring knowledge and operative capability just close to hand (documentation, data, procedures)
- Use these capabilities at the right place in the right time.
- Remote assistance
- □ Reduce back Office activities (reporting)

KPIs/Targets

- □ System cost < 10k€
- Reduction of human errors
- Reduction of inspections time
- Expertise sharing overcoming geographical barriers







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Remote Assistance using Augmented Reality Systems



Technologies of Augmented Reality and Wearable Computing

Technological innovation in the industry: Equip technicians with portable / wearable systems making it possible to operate in the plant with the ability to communicate easily and effectively with the rest of the staff.

Objectives

 Develop and Test of Mobile Augmented Reality technologies to be integrated into personal equipments of ENEL personnel during operation, diagnosis, maintenance activities.











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This system is a portable system that allows one or more experts to assist the User in remote operations during maintenance activities.

The user equipment includes a:

- headset with microphone,
- mini camcorder and
- an embedded micro display
- cameras built into a flashlight

connected via transmission cable to a central reception and transmission of data powered by batteries

Enel Augmented Reality System The functionalities



Receiving visual and audio information in real time and on-site the User is able to perform complex tasks remotely guided by the expert.

- The developed system allows one or more expert operator to remotely communicate with and train an operator located in the power plant.
- The Expert sees what the operator is seeing and is able to guide the implementation of activities in a timely manner through precise audio communications, sending clear visual indications.
- In Field Operator may receive remote support audio / video through headsets and portable viewer, allowing him to receive over his field of view different types of information in real time such as graphic symbols and text and documents generated by the Expert desktop, and images from external cameras.



Enel Augmented Reality System Remote Expert GUI Controls





Enel Augmented Reality System O&M Feedback and New System Design







The use of the equipment by the O&M operators during the diagnostic activities on-site in a generation plant, makes possible to identify some limitations on the equipment ergonomics.

- Excessive weight
- Cables not making the operation easier
- Excessive equipment size
- Low quality of images

The analysis resulted with the release of a new version with a brand new technological design.



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Feature of Expert Application

- Visualization of images coming from selected camera (micro-camera, stethoscope camera)
- Media collection from all video sources
- Sharing desktop with operator on-site
- Visualization of monitoring data on communication quality

Features of Application for User on-site

- Showing on viewer the images coming from cameras
- Showing on viewer the images shared by expert operator remotely placed
- Collection of media data (images and videos)
- Fruition of documents related to a specified plant component



Enel Augmented Reality System New design





Operator In Field

Expert





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Improvement of AR System First Release vs Improved one



2013 - 2014





2015

(1/2)





Improvement of AR System First Release vs Improved one



2013 - 2014



- 4. 3 Hours (Dual Battery)
- 5. VGA+ quality for helmet camera
- 6. High quality for portable camera

2015

(2/2)





Improvement of AR System Future development



- Assessment of industrial advanced solutions and integration
- Retrieve and use of documentation by utility workers while operating in the field via wearable computers.
- Ability to provide audio, text, numerical and color coded warning information to the workers using augmented reality in real time







